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**EASTERN POWER DISTRIBUTION COMPANY OF ANDHRA PRADESH LIMITED**  
**Corporate Office::Visakhapatnam::CIN:U40109AP2000SGC034117**

Memo.No.CGM/O&CS/EPDCL/VSP/GM-I/F.Doc/D.No. 208/A ,Dt: 14.10.2024

**Sub:** Mandating to publish online dashboard to provide information on quality of electricity supply in public domain – Instructions issued – reg.

**Ref:** DO Lr. No. 26/Peshi/I&C and FP/Secy-2024-6 dated 28.08.2024


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Vide reference cited above, the recommendations pertaining to this Department under Business Reform Action Plan (BRAP) 2024 was communicated for implementation and action. The reform no. 176 of the BRAP 2024 recommends to publish an online dashboard in public domain to provide information on quality of electricity service supply division wise having following parameters:

- i. Average Hours of Steady supply voltage supplied to consumers per week.
- ii. Number and hours of disruptions/ power cuts per week.
- iii. Reason for power disruptions.

It is to inform that Eastern Power Distribution Company of Andhra Pradesh Limited (APEPDCL) has developed an online dashboard in public domain to publish the information on quality of electricity supply on its website.

In view of the above, all Superintending Engineers/Operation and Executive Engineers/Operation are hereby instructed and mandated to ensure that the above-mentioned online dash board is updated regularly (preferably on real-time basis) to ensure information on quality of electricity supply is available to the public on total interruptions / power cuts, including reason for the disruption.

  
Chief General Manager  
O&CS,  
APEPDCL :: Visakhapatnam

To  
All the Superintending Engineer/Operation/  
All the Executive Engineer/Operation/

Copy to Chief General Manager/IT/APEPDCL/Visakhapatnam