



Eastern Power
Distribution Company of A.P. Ltd
ఆంధ్ర ప్రదేశ్ తూర్పు ప్రాంత విద్యుత్ పంపిణీ సంస్థ

Corporate Office :: Visakhapatnam

Memo No. CMD/APEPDCL/VSP/CGM(T)/D.No.307 /09,dt.06.08.09

Sub:- APEPDCL- Spot billing agencies – Discrepancies in billing -noticed– certain Instructions issued – reg.

Several instances of major lapses and omissions by the spot billing agencies and lack of supervision by the AEs and ADEs have come to the notice in recent weeks. This assumes significance in view of the persistent commercial losses in many sections, owing mainly due to suppressed readings.

The DE/Operation/Kakinada informed that he has arranged door to door enumeration for the first and second sub cycles of monthly Spot billing during 7/2009 along with the concerned Linemen, Asst. Line Men and JLM with spot billing meter reader in town sub-division Kakinada.. The DE/O/Kakinada is complimented for the initiative taken to bring out possible lapses. In the above enumeration of 91,687 services, the following discrepancies were identified in Kakinada Town Sub-division.

- 1) 10114 N.s services without T.C. seals were identified and T.C. seals were providing during Enumeration of Services Door to Door..
- 2) 7550 nos services were identified with ordinary Meters.
- 3) 17517 Services for which meters are inside have been identified.
- 4) 9552 services with concealed wiring are identified.
- 5) 1383 Meter Stuck up cases are identified. In particular, Cases where the spot billing meter reader has noted Meter Change status instead of actual status i.e Meter Stuck up and Meter Burnt Cases, even though Meters were not changed in months together to avoid CAT Exceptionals and EPIMRS Exceptionals are also identified.
- 6) 76 no Services with Glass Broken Meters,176 nos services with MRT seals Missing,22 no services for Theft and 268 nos M.P.Cases are identified during Enumeration.
- 7) 71 Nos unbilled Services are identified.
- 8) 181 nos Services with Change Over Switch are identified.
- 9) 114 nos Services with High usage and low consumption are identified.
- 10) 180 nos Multiple Services are identified.

The aforementioned lapses constitute serious irregularities and casuses huge revenue loss. It is presumed that similar lapses may exist in other sections, subdivisions and divisions, which ought to be curtailed immediately. Hence all the DEs/Operation, ADEs/Operation and AEs/AAs Operation are here by instructed to adhere the following without any deviation.

- a) All the officers concerned i.e DEs/Operation ,ADEs/Operation and AEs/AAs/Operation are directed to mobilize their field staff and start enumeration of services door to door from the second billing cycle of this month i.e from 14th Aug-2009 immediately. The field staff should accompany the spot billing person and identify all the defects aforementioned.
- b) For the second cycle, the enumeration should be completed by 11th Sep-2009
- c) In respect of bi-monthly services the enumeration of services should be completed by 11th Oct-2009.

A compliance report on the identified discrepancies during enumeration with details should be submitted by DEs(Operation) with in two days from the date of completion of enumeration against each sub-cycle. The enumeration shall be done in Format-I and information shall be furnished in Format-II enclosed.

Failure in submitting the compliance report will be viewed seriously and disciplinary action will be taken on the erring officer without any further intimation. The CGM(Expr) and CGM(O&CS) are directed to monitor this with all divisions through visits by themselves and their staff so as to ensure the aforementioned instructions are complied with by all sections. The staff in ERO, Division, Sub-Division and Section offices may also be mobilized for this activity.

The CGM(O&CS) and CGM(Expr) shall then monitor the rectification of defects notice in the inspections. The SEs, DEs and ADEs should scrupulously monitor this item of work and ensure that its objective is met and commercial losses are reduced.

This item of work shall be reviewed during the Saturday net conferences by Director(O) and CMD.

Sd/- N. GULZAR

Chairman & Managing Director
APEPDCL : Visakhapatnam

To

All the Asst.Engineers/Addl.Asst.Engineers/Operation
All the Asst.Divisional Engineers/Operation
All the Divisional Engineers/Operation
All the Superintending Engineers/Operation

Copy to
All Directors/APEPDCL
All Chief General Managers/APEPDCL